

## Obtaining a Radio Code

Obtaining a radio code is required when servicing the radio or if the battery power has been disconnected. Information identifying both the vehicle and workshop is needed to maintain security. The radio code request is only valid for the vehicle it is being requested for at the time.

1. Registered workshops: request a radio code by purchasing it on-line through:

<http://literature.vw.com> Or <http://literature.audiusa.com>

2. When in the VW site, search for code VWRADIOSUPPORT.

3. When in the Audi site, search for code AUDIRADIOSUPPORT

Immobilizer adaptation fee of \$29.95 will apply for each radio code ordered by the workshop.

4. Upon checkout, the independent shop will receive an acknowledgement email that the order is in process.

5. Vendor Immobilizer Support immediately contacts VWGoA with a radio code request

6. VWGoA calls the requesting registered workshop and relays the code.

7. Hours of operation are 8AM to 5PM EST